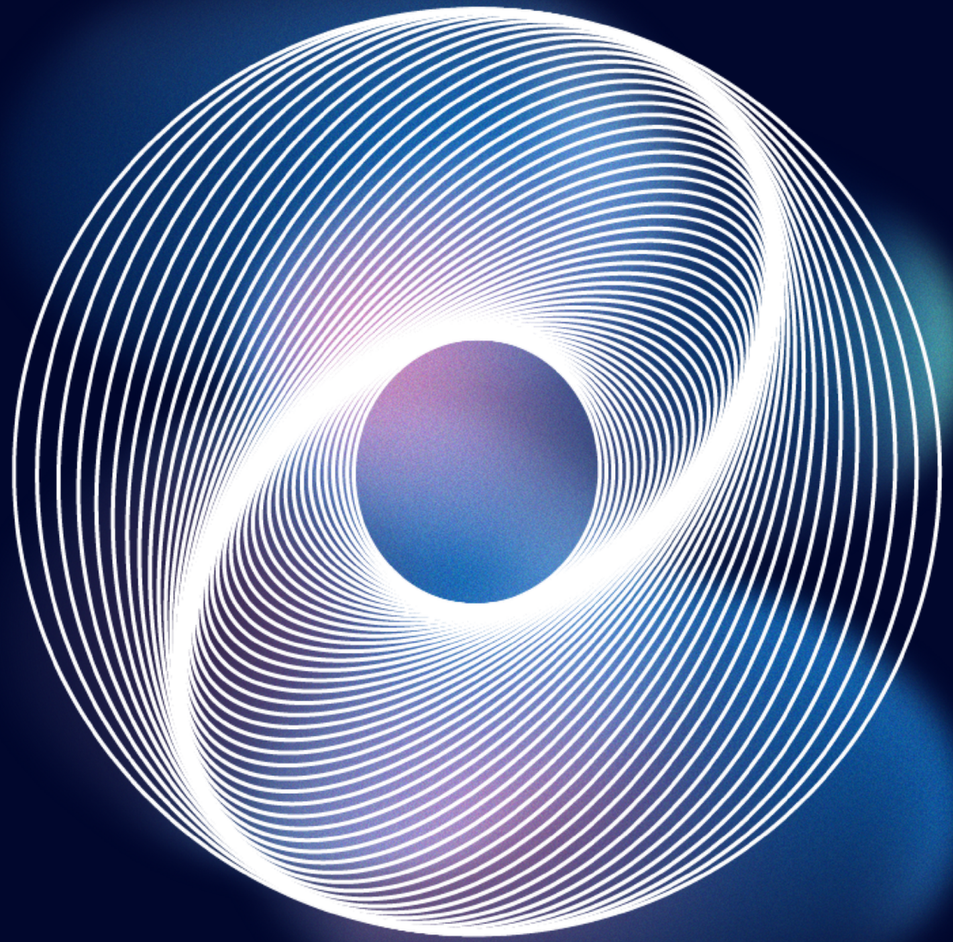
Opsense



Powerful Control.
Smarter Operations Management.

Who is Opsense? How Does Opsense Manage?

Opsense enables real-time operational monitoring, workforce management, and centralized control of all operational data through a single platform.

- Monitor operations in real time through a centralized dashboard.
- View detailed employee attendance and work records.
- Analyze operational data and workforce performance through advanced reporting.
- Manage timesheets, payroll, and leave processes from a single platform.

Task Analytics | Performance Analytics | Workforce Allocation




OpsesePro

PRODUCTS

Smart Safety Wristband



Powered by RTLS technology, this wearable device provides real-time location tracking and status monitoring for personnel. Its built-in emergency button enables users to instantly request assistance in critical situations, allowing for a fast and secure response.
Designed for different operational environments, it can be comfortably worn on the wrist or carried in various ways. With its long battery life, durable construction, and intelligent features, it delivers reliable performance throughout the workday.

Smart Tracking Device



This RTLS-enabled tracking device provides real-time location and status monitoring for personnel, equipment, and valuable assets. An integrated emergency button allows users to send instant distress alerts, enabling rapid response when needed.
Its compact and versatile design makes it suitable for a wide range of operational scenarios. With long battery life, rugged construction, and advanced tracking capabilities, it ensures continuous and dependable field performance.

Smart Reader Device



The Smart Reader collects data from beacons, sensors, and tracking tags, accurately detecting signals across wide coverage areas and transmitting them to the central platform in real time. This enables continuous monitoring of movements and operational activities.
Supporting Wi-Fi, Ethernet, and PoE connectivity, it offers flexible installation and seamless integration into existing infrastructure. High processing capacity and stable data transmission ensure reliable, continuous tracking and precise positioning across operational environments.

Ultra-Thin Smart Card



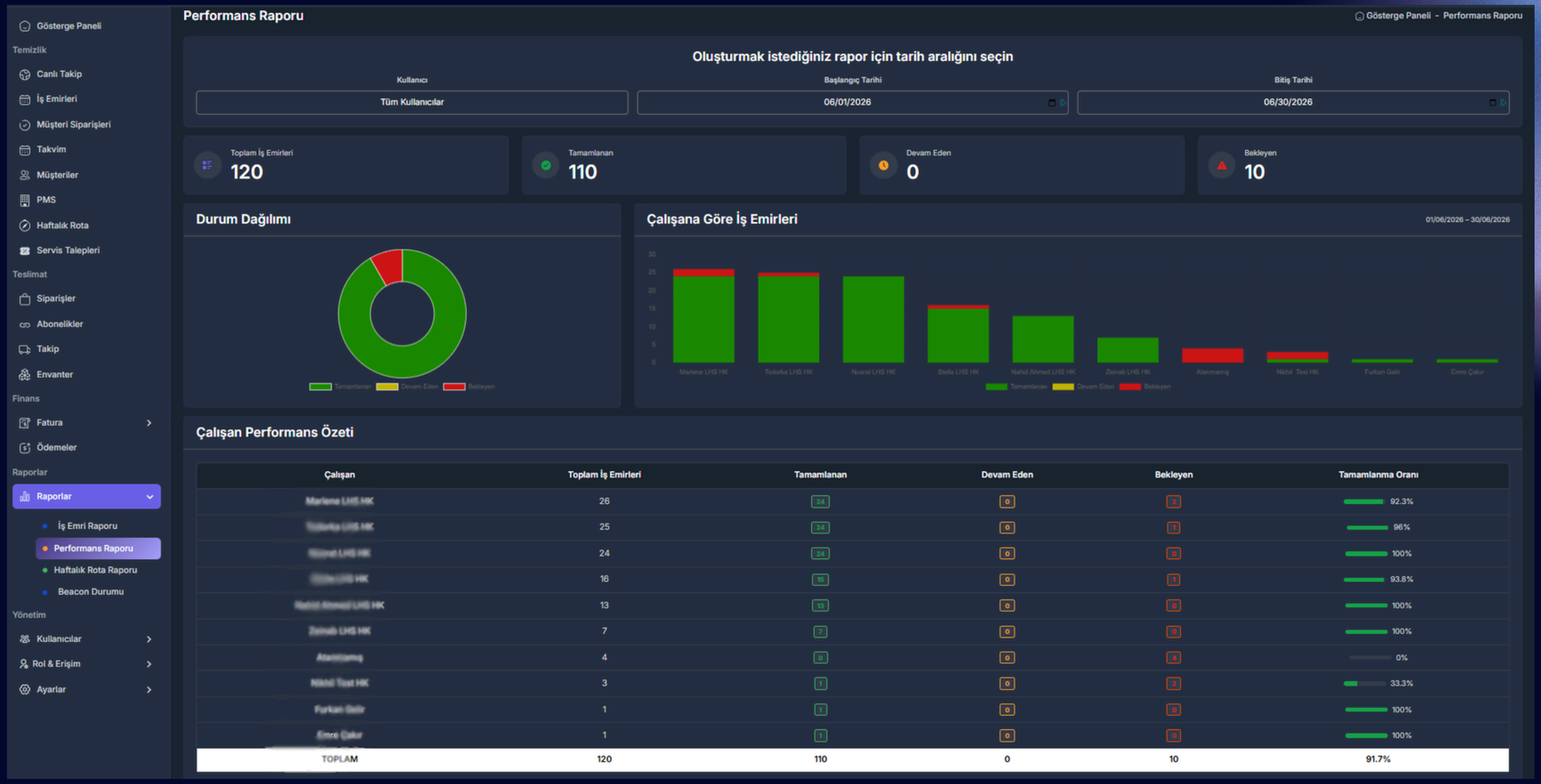
Designed with RTLS technology, this ultra-thin smart card provides precise real-time location tracking for personnel and assets. NFC functionality enables secure access control while ensuring a convenient user experience in the field.
Its slim and lightweight design allows it to be easily carried in wallets or card holders. Built for durability and extended battery life, it offers reliable, uninterrupted performance in demanding environments.

Smart Card Beacon



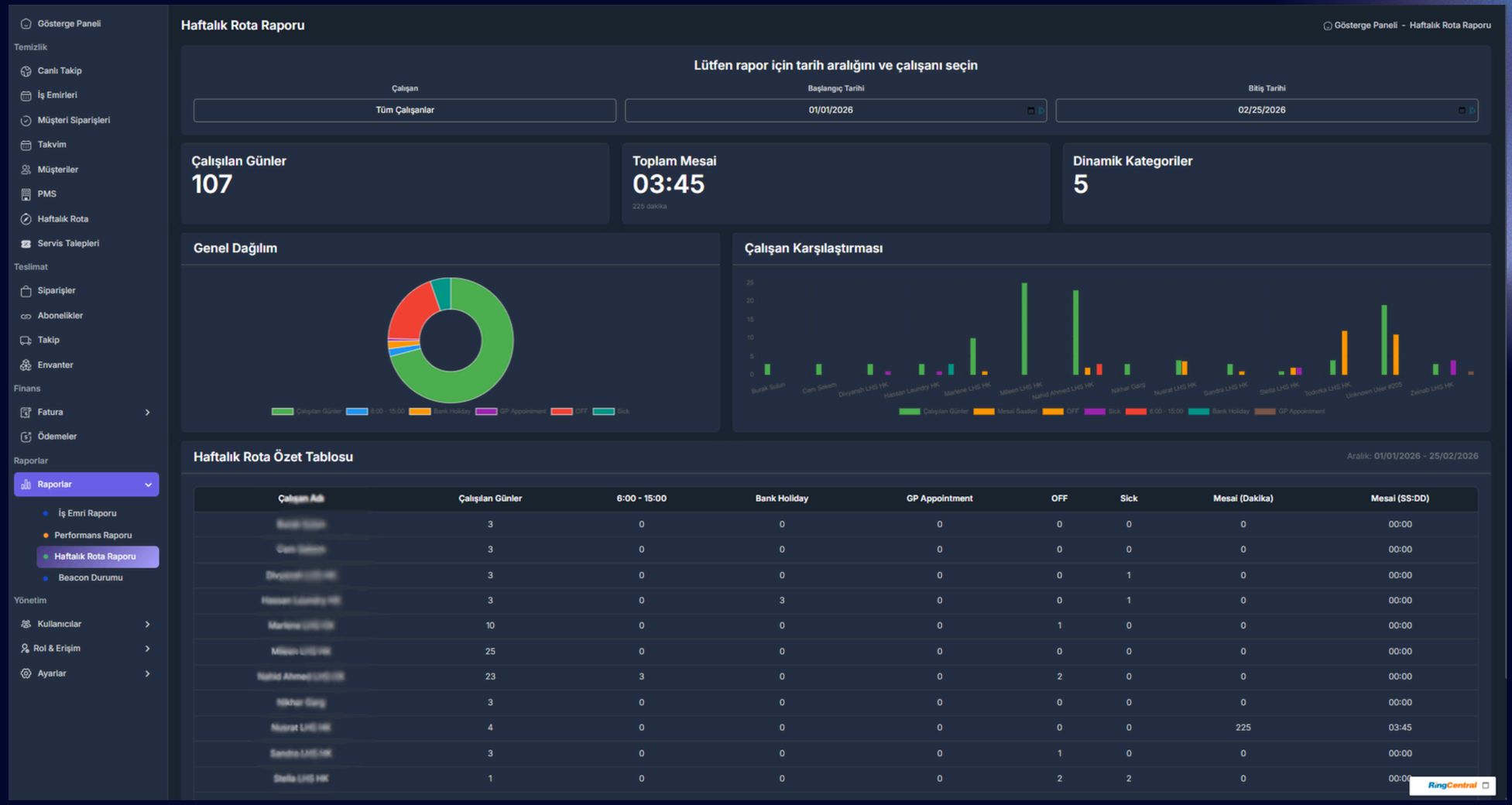
This Bluetooth-enabled card beacon provides reliable indoor location tracking across large operational areas, enabling real-time monitoring of personnel and assets. Its built-in panic button allows users to instantly send emergency alerts, ensuring rapid response when required.
The slim, portable design makes it ideal for workforce tracking, asset management, and facility operations. With a durable build and extended battery life, it delivers secure, uninterrupted performance in everyday use.

REPORTS



PERFORMANCE REPORTS

Provides a comparative overview of total, completed, ongoing, and pending tasks within the selected period, enabling performance evaluation based on each employee's task completion rate.



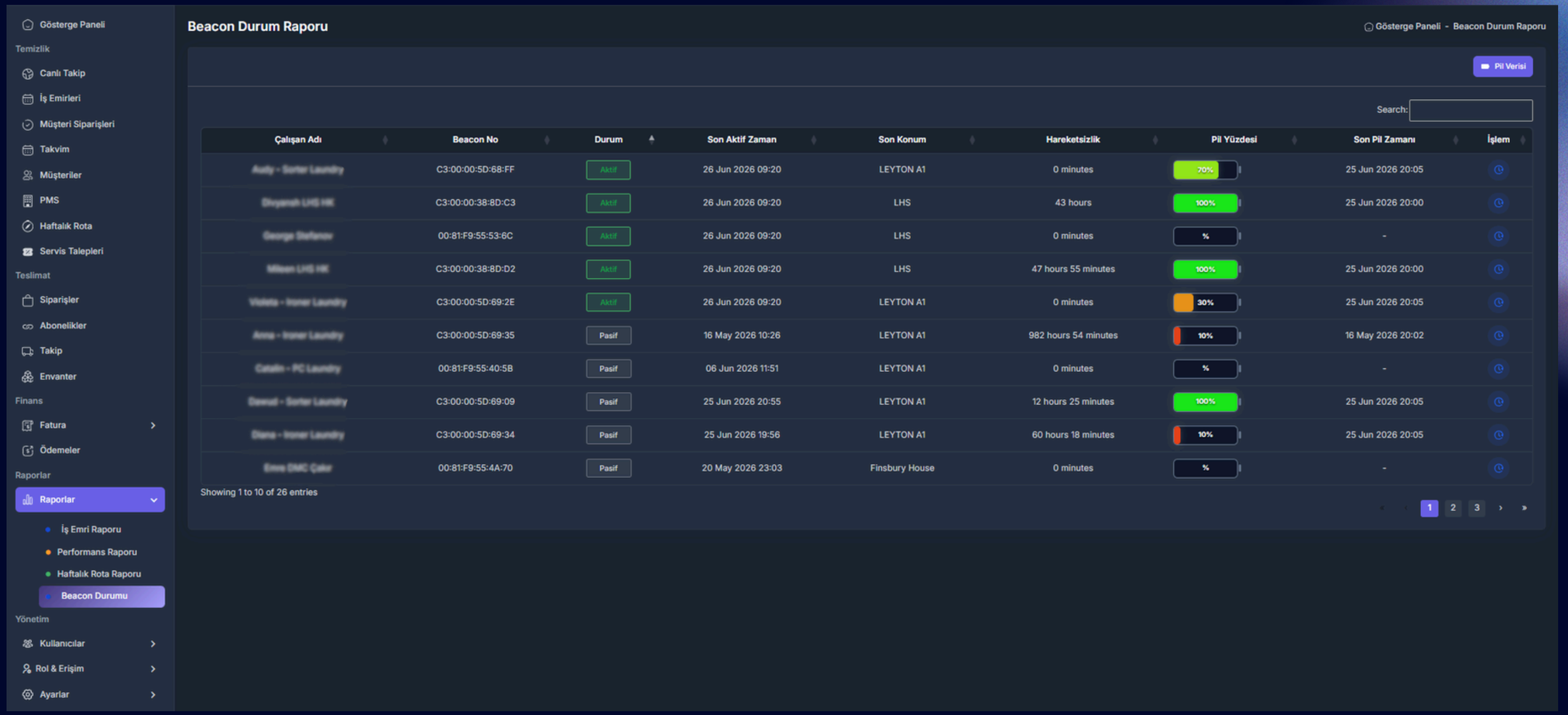
WEEKLY WORK REPORTS

Provides a detailed summary of employees' weekly working days, working hours, overtime, leave, and holiday records, organized into clear categories.



WORK ORDER REPORTS

Displays all work orders within the selected date range in a calendar view, organized by property, building, and employee, allowing assigned and completed tasks to be tracked from a single screen.



PERSONNEL STATUS REPORT

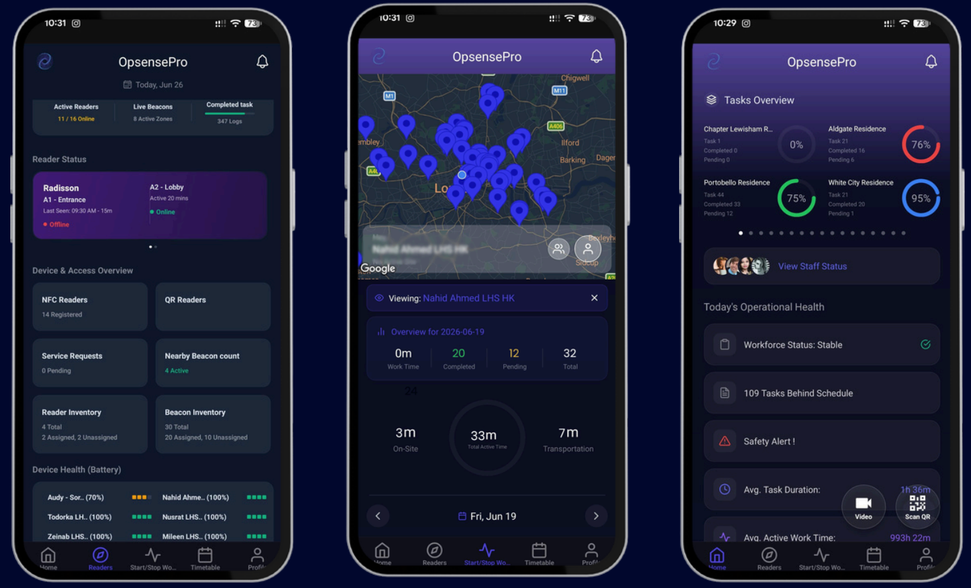
Provides real-time visibility into the status of all field personnel by displaying device activity (online/offline), last known location, battery level, and inactivity duration on a single screen.

MOBILE APPLICATION

The Opsense mobile application enables field teams to manage tasks, verify completed work using QR codes or video, and receive real-time notifications. At the same time, managers can monitor personnel locations, work order status, and overall field performance through a dedicated administrative interface.

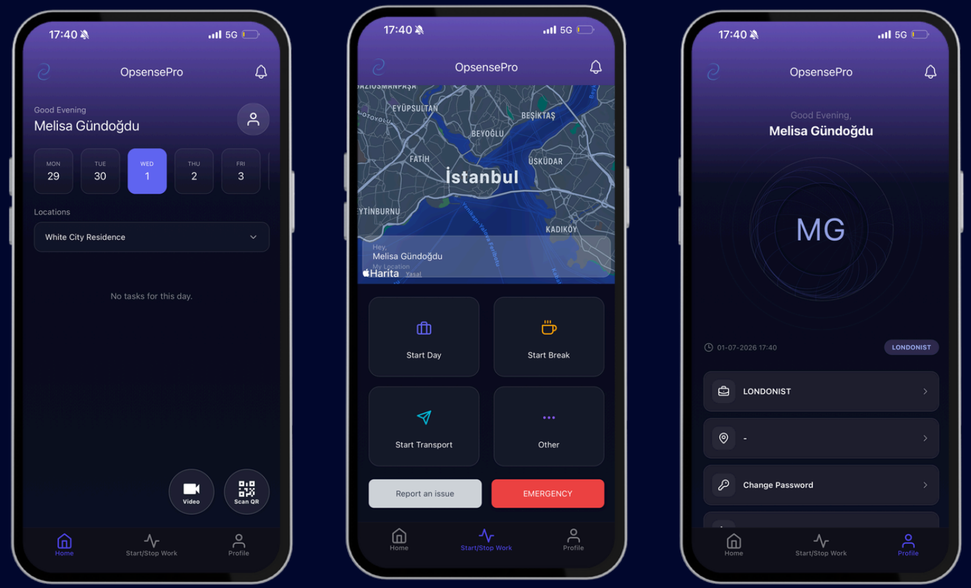
ADMIN INTERFACE

Managers can monitor live employee locations, track completed and pending work orders, and oversee overall operational performance from a single dashboard.



USER / STAFF INTERFACE

Field personnel can view assigned tasks, verify completed work using QR codes or video, and manage notifications from a single, easy-to-use interface.



OUR REFERENCES



Mustafa

Operations Manager (LHS)

“Opsense panelimden kişilerin performanslarını veya biten/kalan işlerimin yüzdelerini anlık olarak takip etmek oldukça zaman kazandırıcı oluyor benim için.”

Opsense'ten önce operasyonu nasıl takip ediyordun, en çok ne seni zorluyordu?
Before Opsense, how did you manage operations, and what was your biggest challenge?

30'dan fazla lokasyonda yüksek yoğunluklu bir operasyon yönetiyoruz. Böyle bir yapıda hem ekipleri hem de yapılan işlerin kalitesini takip etmek oldukça zor oluyordu. WhatsApp, e-posta ve CRM gibi farklı kanalları ayrı ayrı kontrol etmek zaman alıyordu. Artık Opsense panelinden ekip performansını ve tamamlanan ya da bekleyen işlerin durumunu anlık olarak görebiliyorum. Bu bana ciddi anlamda zaman kazandırıyor.

We manage a high-volume operation across more than 30 locations. Keeping track of both our teams and the quality of their work was one of the biggest challenges. Monitoring WhatsApp, emails, and CRM systems separately took a lot of time. With Opsense, I can now monitor team performance and track completed or pending tasks in real time from a single dashboard. It saves me a significant amount of time.

Şimdi sabah açtığında ilk baktığın şey ne, eskiden o bilgiye nasıl ulaşıyordun?
When you start your day, what's the first thing you check? How did you access that information before?

Sabah ilk baktığım şey aslında değişmedi. Önceki günün işlerinin durumunu kontrol eder, ardından gün içindeki yeni siparişleri planlarım. Fark şu ki artık Opsense bütün raporları benim için otomatik hazırlıyor. Kişi ve bina bazında detaylı kırılımları görebiliyor, tamamlanmayan işlerin kimde olduğunu anında anlayabiliyorum. Günlük görev dağılımı yaparken ekip performansını görmek de planlamayı çok kolaylaştırıyor.

My morning routine hasn't really changed. I still start by reviewing the previous day's work and then plan for the new tasks coming in. The difference is that Opsense now prepares all the reports automatically. I can see detailed breakdowns by employee and location, instantly identify unfinished tasks, and use performance insights to assign work more effectively throughout the day.

Biten işlerdeki müşteri memnuniyeti veya doğrulama süreçleri konusunda neler değişti?
How has tracking customer satisfaction and job verification changed with Opsense?

Eskiden tamamlanan işlerin doğrulanması veya müşteri memnuniyeti süreçlerini takip etmek kolay değildi. Gerekli bilgilere sonradan ulaşmak çoğu zaman mümkün olmuyordu. Şimdi ise tüm doğrulamaları panelde görebiliyor, ben sistemi aktif olarak takip etmesem bile e-posta ve mobil bildirimlerle anında haberdar oluyorum.

Previously, it wasn't easy to track completed job verification or customer satisfaction. Finding the necessary information afterwards was often difficult or even impossible. Now I can see every verification directly in the dashboard, and even when I'm not actively monitoring the system, I receive instant email and mobile notifications.

Bir karar almanı kolaylaştıran bir an oldu mu, ne oldu tam olarak?
Was there a moment when Opsense helped you make a better decision?

Kesinlikle mobil uygulama. Yanımda bilgisayar olmadığında tam anlamıyla kurtarıcı oluyor. Sahadaki ekipleri yönlendirebiliyor ve operasyonu bulunduğum her yerden yönetebiliyorum.

Definitely the mobile app. Whenever I don't have my laptop with me, it's a real lifesaver. I can manage field teams and keep operations running from anywhere.



Catalin

Warehouse Supervisor (LHS)

Opsense makes me feel more like a manager. Instead of running around, I just open the mobile app and stay in control. It feels great.

Depoda günlük olarak en çok hangi özelliği kullanıyorsun?
Which feature do you use most in the warehouse on a daily basis?

En çok kullandığım özelliklerden biri çalışanların mesai giriş ve çıkışlarını kolayca takip edebilmek. Mola, işe başlama ve bitiş saatlerinin otomatik kaydedilmesi, bunları manuel olarak kontrol etme yükünü tamamen ortadan kaldırıyor.

One of my favourite features is being able to track employees' clock-in and clock-out times effortlessly. Breaks, start times, and finish times are all recorded automatically, saving me from having to monitor them manually.

QR ya da fotoğraf ile iş doğrulama senin tarafında neyi değiştirdi?
How has QR or photo verification changed your workflow?

Yoğun dönemlerde teslimat hataları yaşanabiliyor. QR ve fotoğraf doğrulaması sayesinde hem ben hem de ekip arkadaşlarım hataları teslimat tamamlanmadan fark edebiliyoruz.

When we're handling a high number of deliveries, mistakes can happen. QR and photo verification allow both me and the team to spot errors before the delivery is completed.

Bir iş arkadaşına anlatsan en çok neyi överdin?
If you recommended Opsense to a colleague, what would you praise the most?

Sanırım beni biraz daha yönetici gibi hissettirmesini. Sürekli koşturmak yerine bazen sadece mobil uygulamayı açıp her şeyi oradan yönetebilmek gerçekten güzel hissettiriyor.

I'd probably say it makes me feel more like a manager. Instead of constantly running around, I can simply open the mobile app and stay in control. It feels great.

Hareket verisi / heatmap işine yaradı mı, somut bir örnek var mı?
Has movement data or the heatmap been useful? Can you give an example?

Kesinlikle. Beacon sayesinde işe gelmiş görünen ama aslında sahada olmayan kişileri tespit edebiliyorum. Ayrıca buhar veya kimyasal seviyesi yüksek alanlarda çalışanların ne kadar süre kaldığını görmek sağlık ve güvenlik açısından bana büyük güven veriyor.

Absolutely. Thanks to the Beacon system, I can identify people who appear to be on-site but actually aren't. It also helps me monitor how long employees spend in areas with high steam or chemical exposure, which is a big advantage for health and safety.



Nikhil

Cleaning Supervisor (IVY Halls)

Opsense gave us confidence in every room we hand over. Instead of relying on memory or paper notes, every inspection is recorded, every issue is documented and the whole team works from the same information.

Onlarca odanın temizliğini eskiden nasıl takip ediyordun, ne zordu?

How did you manage dozens of room inspections before Opsense? What was the biggest challenge?

Odaların temizlenip temizlenmediğinden çok, doğru standartta temizlenip temizlenmediğini takip etmek zordu. Eğer oda hasarlı ya da aşırı kirli bırakıldıysa bunu belgelemek ve gerektiğinde misafire faturalandırmak için kanıt saklamamız gerekiyordu. Tüm bu kayıtları düzenli tutmak zaman alıyordu. Mobil upyulama sayesinde artık fotoğraflar, videolar ve tüm kayıtlar tek yerde tutuluyor.

It wasn't just about knowing whether a room had been cleaned—it was making sure it met the right standard. If a room was damaged or left excessively dirty, we needed evidence for reporting and billing guests when necessary. Keeping all those records organised took time. Now the mobile app stores every photo, video and inspection record in one place.

Personeli yönetmek veya konumlarını görmek işine yaradığı bir an oldu mu?

Has staff tracking or location visibility helped you in your daily work?

Kesinlikle. İşe giriş-çıkış saetlerini, molaları ve vardiya sürelerini tek ekranda görmek mesai hesaplamalarını çok kolaylaştırıyor. Haftalık personel rotasyonlarını takip edebiliyor, fazla mesai ve ödeme süreçlerini daha doğru yönetebiliyorum.

Absolutely. Seeing clock-ins, breaks and shift durations in one place makes payroll much easier to manage. I can also track weekly staff rotations and handle overtime and payments much more accurately.

Bu sistem olmasaydı bugün neyi kaçırırdın?

Without Opsense, what do you think you would be missing today?

Ekibimdeki insanların çalışma alışkanlıkları ve iş kalitesi arasındaki farkları bu kadar net göremezdim. Tüm kararlar daha çok tahmine dayanırdı. Şimdi ise gerçek verilere bakarak ekibimi yönetebiliyor ve sorunları büyümeden fark edebiliyorum.

I wouldn't have such a clear picture of how each team member performs or the quality of their work. Decisions would rely much more on assumptions. Now I manage the team using real data and identify issues before they become bigger problems.

Opsense'deki en önemli ek özeilik nedir sence?

What makes Opsense different from other systems you've used?

Beacon teknolojisi bence en büyük farkı yaratıyor. Daha önce kullandığımız CRM veya PMS sistemlerinde buna benzer bir çözüm görmedim. Hafif, kullanımı kolay ve tüm veriyi otomatik olarak toplaması günlük operasyonları çok daha güvenilir hale getiriyor.

The Beacon technology is what really stands out. I've never seen anything similar in the CRM or PMS systems we've used before. It's lightweight, easy to use and automatically captures operational data, making day-to-day management much more reliable.